

Donor Privacy Policy and Commitment to Our Donors

Equest is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that their information will not be shared with any third party. Equest provides this Donor Policy to make you aware of our privacy policy, and to inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing lists if you desire to do so.

Information Collected

The types of donor information that we collect and maintain may include your name, organization, address, phone number, and/or email address.

How Information is Used

Equest uses your information to understand your needs and to provide better service. Specifically, we use your information to help you complete a transaction, communicate back to you, and update you on our work. Credit card numbers are used only for donation or payment processing and not used for any other purpose. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we might improve communication. Equest will not sell, share, rent or trade our donors' names or personal information with any other entity, no send mailings to our donors on behalf of other organizations. We assure you that the identity of all our donors will be kept confidentially. Use of donor information will be limited to the internal purposes of Equest and only to further the activities and purposes of Equest.

This policy applies to all information received by Equest, both online and offline, on any platform ("platform," includes the Equest's website and mobile applications), as well as any electronic, written, or oral communications.

To the extent any donations are processed through a third-party service provider, our donors' information will only be used for purposes necessary to process the donation.

Removing Your Name from Our Mailing List

It is not our desire to send unwanted mail to our donors. Please contact us if you wish to be removed from out mailing list or our email list.